solarwinds

Date: February 9th, 2015
Product: Kiwi Cattools 3.10
Contact: http://www.kiwisyslog.com/support/

VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE FOR 508 COMPLIANCE™

Summary Table for Kiwi Cattools

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
Section 1194.21 Software Applications and Operating Systems	Supported with exceptions. Please refer to attached VPAT.	See section 1194.21 below.
Section 1194.22 Web-based internet information and applications	Not applicable	Kiwi Cattools is not considered a web-based internet information and applications product.
Section 1194.23 Telecommunications Products	Not applicable	Kiwi Cattools is not considered a telecommunications product.
Section 1194.24 Video and Multi-media Products	Not applicable	Kiwi Cattools does not use multimedia except as covered in section 1194.21.
Section 1194.25 Self-Contained, Closed Products	Not applicable	Kiwi Cattools is not a self-contained product.
Section 1194.26 Desktop and Portable Computers	Not applicable	Kiwi Cattools is software as defined under section 1194.21.
Section 1194.31 Functional Performance Criteria	Supported with exceptions. Please refer to attached VPAT.	See section 1194.31 below.
Section 1194.41 (a) Information, Documentation and Support	Supported with exceptions. Please refer to attached VPAT.	See section 1194.41 below.

VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE FOR 508 COMPLIANCE™

Section 1194.21 Software Applications and Operating Systems - Detail

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported	Keyboard access is provided throughout Kiwi Cattools. Keyboard shortcuts, shortcut keys, and menu commands are readily available in Kiwi Cattools.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	Kiwi Cattools does not disrupt any accessibility features of the operating system.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported with exceptions.	Some images graphical elements in Kiwi Cattools do not have any useful text associated with them.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	
f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	Kiwi Cattools uses standard functions to send text to the operating system.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	Kiwi Cattools does not override user selected contrast and color selections and other individual display attributes.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	Kiwi Cattools's highlighting options (if enabled) allow for the configuration of picture elements (icons) instead of, or as well as the usual color-based highlighting.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supported	Kiwi Cattools provides the ability to configure color main display highlighting (if enabled), allowing for any and all perceivable color and contrast combinations available. Color selection is limited only by the Operating System's current display color-depth (ie. High-color, True-color, etc).

VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE FOR 508 COMPLIANCE™

Section 1194.31 Functional Performance Criteria – Detail

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	Kiwi Cattools supports the use of screen readers to access user interface information.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	Kiwi Cattools supports the use of screen readers and magnification software to access user interface information.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Supported	Kiwi Cattools allows for the configuration of audio-based alerts, however, alternate (non-auditory) alert configurations are available.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supported	Although provided, audio information is not essential for operation of Kiwi Cattools.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	Speech is not required for operation of Kiwi Cattools.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	No fine motor or simultaneous actions are required for operation of Kiwi Cattools.

VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE FOR 508 COMPLIANCE™

Section 1194.41 Information, Documentation, and Support – Detail

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
Section 1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supported	Product documentation is provided in alternative formats online at: http://www.kiwisyslog.com/support/
Section 1194.41 (b) Accessibility and Compatibility Features. End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	SolarWinds provides electronic versions of the product documentation, with mechanisms available for the conversion of these documents to alternate formats.
1194.41 (c) Support Services for products shall accommodate the communication needs of end-users with disabilities.	Supported partially	Support for SolarWinds' Kiwi products is available in electronic form only (email, online knowledge base).