Date: November 4, 2015
Product: DameWare Mini Remote Control (MRC)
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VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE™ FOR 508 COMPLIANCE

Summary Table for DameWare Mini Remote Control (MRC)

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
Section 1194.21 Software Applications and Operating Systems	Supported with exceptions.	See section 1194.21 below.
Section 1194.22 Web-based internet information and applications	Not Applicable	DameWare Mini Remote Control (MRC) is not considered a web-based internet information and applications product.
Section 1194.23 Telecommunications Products	Not Applicable	DameWare Mini Remote Control (MRC) is not considered a telecommunications product.
Section 1194.24 Video and Multi-media Products	Not Applicable	DameWare Mini Remote Control (MRC) does not use multimedia except as covered in section 1194.21.
Section 1194.25 Self-Contained, Closed Products	Not Applicable	DameWare Mini Remote Control (MRC) is not a self-contained product.
Section 1194.26 Desktop and Portable Computers	Not Applicable	DameWare Mini Remote Control (MRC) is software as defined under section 1194.21.
Section 1194.31 Functional Performance Criteria	Supported with exceptions.	See section 1194.31 below.
Section 1194.41 (a) Information, Documentation and Support	Supported with exceptions.	See section 1194.41 below.

Section 1194.21 Software Applications and Operating Systems - Detail

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported	Keyboard access is provided throughout DameWare Mini Remote Control. Keyboard shortcuts and shortcut keys are readily available in DameWare Mini Remote Control.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported with exception.	DameWare Mini Remote Control application is fully compatible with the Operating System's accessibility features such as the On Screen Keyboard, Narrator, etc. Accessibility information from remote machine is not passed back to the local application (machine).
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported with minor exceptions.	DameWare Mini Remote Control uses the Microsoft Windows NT / 2000 / XP Application Programming Interface (API) to expose focus of its interface elements. This functionality is set by the Operating System on which the software runs and shall be confined to the limitations of that Operating Systems standards for exposing focus of the active object.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported with minor exceptions.	DameWare Mini Remote Control user interface elements are exposed programmatically through the operating system's native object models and programming interfaces such as MSAA. This functionality is set by the Operating System on which the software runs and shall be confined to the limitations of that Operating Systems standards for exposing user elements to Assistive Technology. Accessibility information from remote machine is not passed back to the local application.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	DameWare Mini Remote Control utilizes standard and consistent images throughout.
f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported with exception.	DameWare Mini Remote Control uses standard system functions to send textual information to the operating system. Accessibility information from remote machine is not passed back to the local application.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	DameWare Mini Remote Control does not override the Operating System's color scheme.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not supported.	DameWare Mini Remote Control animation consists primarily of a few animated icon and progress bars. None of the animation can be turned off in the current version of the program.

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Section 1194.21 Software Applications and Operating Systems - Detail

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	DameWare Mini Remote Control does not use color coding alone to prompt any action. Where action or response is required, a textual description is provided.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supported	Based on the Operating System's color selections and contrast settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	Based on the Operating System settings for flashing or blinking text, objects, or other elements have a flash or blink frequency within the recommended range. In the Control Panel, Microsoft Windows Operating System's setting's allows the adjustment of cursor blink rates.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Applicable	This is not applicable to DameWare Mini Remote Control.

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Section 1194.31 Functional Performance Criteria – Detail

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported with exception.	DameWare Mini Remote Control supports the use of assistive technology such as screen readers for access by people who are blind or visually impaired. Accessibility information from remote machine is not passed back to the local application.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	DameWare Mini Remote Control supports the use of assistive technology such as magnifiers for access by people who are visually impaired.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Supported with minor exceptions.	DameWare Mini Remote Control supports alternatives to sound notifications based on the Operating Systems built in support for such options, such as Microsoft Windows 2000 ShowSounds and SoundSentry.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	The DameWare Mini Remote Control does not use sound for any of its features.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	DameWare Mini Remote Control does not require the use of speech for any functionality.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	No fine motor or simultaneous actions are required for operation of DameWare Mini Remote Control.

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Section 1194.41 Information, Documentation, and Support – Detail

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
Section 1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supported	DameWare Mini Remote Control provides documentation from within the product via Help. Support documents can are also available online: http://www.solarwinds.com/documentation/dameware/damewaredoc.aspx
Section 1194.41 (b) Accessibility and Compatibility Features. End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Not Supported	Relies on the Operating System on which the software is installed for accessibility assistance. User should refer to the Operating Systems Accessibility and Compatibility statement.
1194.41 (c) Support Services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Accessibility issues in general should be related to the operating System's accessibility features on which the software is installed and should be directed to Microsoft support.