

10X Investments Boosts IT Returns with SAManage



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Micha Katz,
Head of technology, 10X Investments

Industry

Financial Services

Geographies

South Africa

Challenge

- Improve IT service
- Simplify the IT environment

Solution

SAManage on-demand service implemented to track & provide IT asset intelligence

Results

- up-to-date IT inventory
- Analysis of risks and areas requiring attention
- Delivered on-demand, zero impact on existing IT environment

Background

[10X Investments](#) is an integrated pension fund administrator and investment manager headquartered in Cape Town, South Africa. Founded by experienced and skilled industry professionals, the company is rapidly earning a reputation for providing optimal age appropriate investment strategies at costs materially below the industry norm.

10X Investments empowers its clients with total transparency, meaningful and comprehensive reporting and independent expert oversight.

In charge of all the technology employed behind the scenes is Micha Katz, the company's Head of Technology, a veteran IT manager with extensive international information technology experience.

Challenges

The company's IT department is tasked with supporting not only employees, but also clients that connect to the company's systems for viewing their investment accounts. With the substantial business growth experienced by 10X Investments, the IT department has had to step up its capabilities by supporting more users, providing more services, and sustaining a growing volume of system use.

Over the years, 10X Investments' IT department made use of a number of IT Asset Management applications. While most of these tools were able to collect the basic data related to the hardware and software installed, they all fell short on providing the IT department with the analysis required to turn this data into actionable information.

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Micha Katz,
Head of technology
10X Investments

Solution

10X Investments turned to SAManage to provide enhanced IT Asset Management capabilities while at the same time simplifying the IT environment. “With an on-demand, secure service such as SAManage, there is no concern over all the usual IT issues such as hardware, software, capacity, performance... and no need to worry about service, implementation, maintenance,” says Katz.

With no need for any hardware or software installation, getting the SAManage solution up and running for 10X Investments was a quick and painless process. “It literally took us less than a day,” notes Katz.

Once in service, SAManage places no burden on the company’s IT infrastructure or resources, and data is being collected un-noticed from a user perspective. “This is a zero impact service, practically seamless,” explains Katz.

Results

SAManage provides Katz and his team with up-to-date analysis and actionable information that enable them to address any issues in a timely and effective manner. “Unlike most tools I have come across in the past, SAManage does more than merely collecting the data”, says Katz.

“SAManage translates the data into meaningful information and highlights risk areas such as machines with no antivirus installed, disks reaching their capacity thresholds, and license compliance issues, to name just a few. With summary reports reflecting areas that actually matter and the benefit of having the audit results stored securely off-site, this service delivers real and tangible value,” adds Katz.

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SAManage is a leading provider of secure, on-demand IT Management services that helps companies manage their PC and software assets, organize software licenses and IT contracts, and detect risks and license compliance gaps. Delivered as an on-demand service with no software or servers required, SAManage empowers companies of all sizes with capabilities that were previously available only to large companies. SAManage is easily deployed across multiple locations within minutes and provides visibility into complex IT infrastructures, making it easy to automate and simplify the daily tasks associated with establishing IT governance, control, and compliance. For more information visit www.SAManage.com or call 1-888-250-8971.