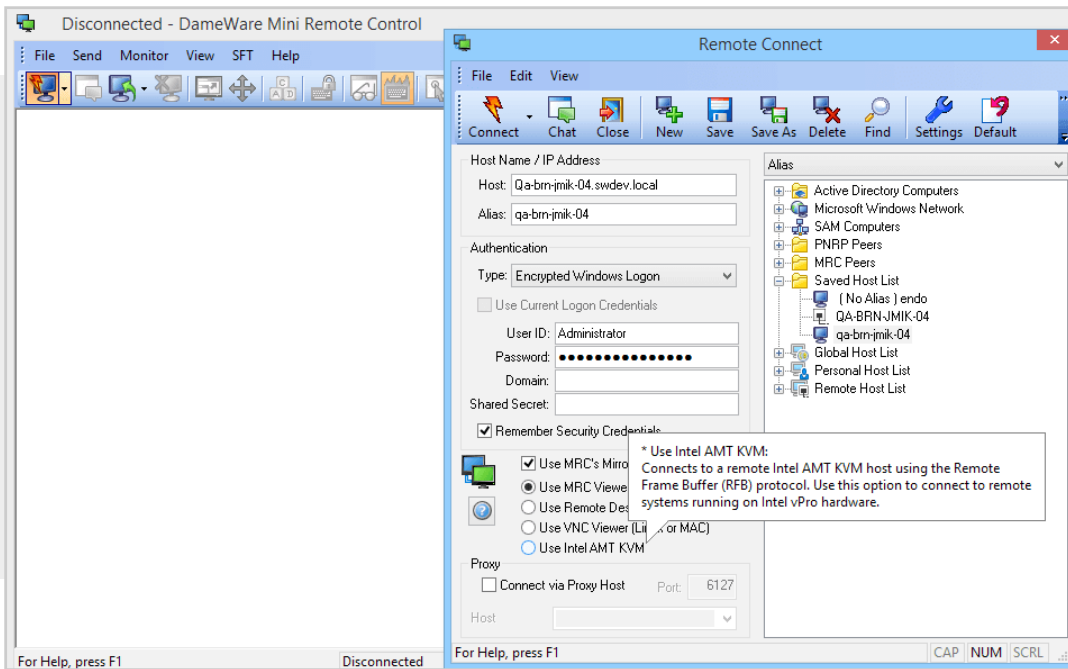


# Dameware Mini Remote Control

## Remote Control Software and Remote Desktop Access



“Dameware Mini Remote Control has been a big time and money saver for us—it’s very inexpensive. With the time you would travel to sites in a month or two, you can easily save the cost of the license.”

– Neal Schafer, IT Director,  
Manatee Diagnostic Center

*Dameware Mini Remote Control* from SolarWinds is a powerful remote control software and desktop sharing tool designed to allow IT pros to remotely access end users’ computers, laptops, and servers for remote administration and support. With out-of-the-box support for Windows, Linux, and Mac OS X operating systems, you can connect and provide tech support to multiple remote computers simultaneously. Dameware is trusted by organizations worldwide.

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### DAMEWARE MINI REMOTE CONTROL AT A GLANCE

- » Remote control software and desktop sharing tool for computers, laptops, and servers, designed to be easy to use
- » Remote access to Windows, Linux, and Mac OS X operating systems
- » In-session chat, remote screen capture, file transfer, and more
- » Ability to reboot crashed computers and wake sleeping computers remotely
- » Safe remote connectivity with Smart Card login and FIPS 140-2 validated encryption

## FEATURE HIGHLIGHTS

### **Easy-to-use remote control for Windows, Linux, and Mac OS X**

Dameware Mini Remote Control is designed so you can remotely connect to Windows, Linux, and Mac OSX computers, laptops, and servers. Use the built-in Mini Remote Control viewer, RDP, and VNC viewers to gain remote access of computers running different operating systems.

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### **Powerful remote control and desktop sharing capabilities**

Conduct simple remote IT support sessions from one centralized console. You can enhance the quality of support during remote sessions using built-in features such as chat, screenshot capture, file transfer, keyboard and mouse lock, print, etc.

### **Remotely connect to sleeping and powered-off systems**

Dameware Mini Remote Control includes support for Intel® vPro® with AMT, Wake-on-LAN, and Kernel-based Virtual Machine (KVM) features. These capabilities help you remotely access and provide support to out-of-band computers.

### **Chat with end users from Dameware console during remote sessions**

Easy-to-use, in-session chat utility lets you interact with end-users during remote sessions. No need to switch screens and open third-party chat messengers.

### **Single-click screenshot capture of remote computer during remote session**

Be able to quickly take screenshots of remote computers and save the images on your local desktop.

### **Perform file transfers during remote sessions**

Built-in drag-and-drop file transfer functionality lets you send and receive files between your local desktop and end users' remote computer. This can help you avoid having to send file attachments back-and-forth through emails during remote sessions.

### **Interactive Smart Card login and remote Smart Card authentication**

Dameware Mini Remote Control is built to offer safe remote connectivity with the help of interactive Smart Card login and remote Smart Card authentication. Dameware is the first remote administration software to offer these Smart Card options.

### **Easily manage user access and permissions**

Set permissions for accessing remote computers based on user roles in your organization. Dameware Mini Remote Control is designed so you can define remote-access privileges for different users and manage them via Group Policies.

### **Centralized administration and account management**

When installed in the centralized deployment mode, Dameware Mini Remote Control allows you to centrally manage Dameware users and permissions, control and activate all Dameware licenses from a single location, and share global host lists with all Dameware users (IT technicians).

**Active Directory® authentication and single sign-on**

Integration with Active Directory (AD) can help you to easily import and manage the AD credentials of technician users and enable AD-authenticated single sign-on.

**Simple licensing and quick deployment**

Dameware Mini Remote Control is licensed by the number of IT admin or technician logins. There is no limit to the number of end user computers supported. Available as a standalone, do-it-yourself deployment software—downloads and installs typically in minutes!

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**SYSTEM REQUIREMENTS**

HARDWARE	MINIMUM REQUIREMENTS
CPU	1GHz
Memory	20MB RAM
Hard Drive	150 MB
SOFTWARE	MINIMUM REQUIREMENTS
Operating System for Installation	<ul style="list-style-type: none"> <li>» Windows Vista®, 7, 8, 8.1, 10</li> <li>» Windows Server® 2008, 2008 R2, 2012, 2012 R2, 2016</li> </ul>
Operation System for Remote Agent	<p>Dameware Mini Remote Control can be used to initiate remote sessions with:</p> <ul style="list-style-type: none"> <li>» Windows Vista, 7, 8, 8.1, 10</li> <li>» Windows Server 2008, 2008 R2, 2012, 2012 R2, 2016</li> <li>» Debian® 5.0 and later (VNC enabled)</li> <li>» CentOS® 5 and 6 (VNC enabled)</li> <li>» Ubuntu® 10.04.1 LTS to 10.04.3 LTS, 11.10, and 12.04 LTS (VNC enabled)</li> <li>» Red Hat® Enterprise Linux® 5 and later (VNC enabled)</li> <li>» Fedora 15 and 16 (VNC enabled)</li> <li>» Mac OS X (VNC enabled)</li> </ul>

**TRY BEFORE YOU BUY. DOWNLOAD A FREE TRIAL!**

Be able to support your end users wherever they're located with anytime, anywhere remote support! Don't just take our word for it. At SolarWinds, we believe you should try our software before you buy. That's why we offer free trials that are built to deliver full product functionality. Download and install Dameware Mini Remote to help and simplify IT administration and troubleshooting. You can reduce the number of visits to end user workstations for IT support!

## ABOUT SOLARWINDS

SolarWinds (NYSE:SWI) is a leading provider of powerful and affordable IT infrastructure management software. Our products give organizations worldwide, regardless of type, size, or IT infrastructure complexity, the power to monitor and manage the performance of their IT environments, whether on-prem, in the cloud, or in hybrid models. We continuously engage with all types of technology professionals—IT operations professionals, DevOps professionals, and managed service providers (MSPs)—to understand the challenges they face maintaining high-performing and highly available IT infrastructures. The insights we gain from engaging with them, in places like our **THWACK®** online community, allow us to build products that solve well-understood IT management challenges in ways that technology professionals want them solved. This focus on the user and commitment to excellence in end-to-end hybrid IT performance management has established SolarWinds as a worldwide leader in network management software and MSP solutions. Learn more today at [www.solarwinds.com](http://www.solarwinds.com).

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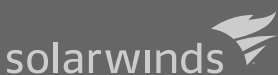
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For product information about SolarWinds products, visit [solarwinds.com](http://solarwinds.com), call, or email.

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To locate an international reseller near you, visit [http://www.solarwinds.com/partners/reseller\\_locator.aspx](http://www.solarwinds.com/partners/reseller_locator.aspx)

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