

NETWORK OPERATIONS MANAGER / NETWORK AUTOMATION MANAGER / APPLICATION CENTRIC MONITOR END USER LICENSE AGREEMENT ADDENDUM

This End User License Agreement Addendum (“Addendum”) complements the SolarWinds End User License Agreement (“Agreement”) associated with the applicable SolarWinds quote for SolarWinds Network Operations Manager, SolarWinds Network Automation Manager or SolarWinds Application Centric Monitor and is hereby entered into and agreed upon by you, either an individual or an entity, and your Affiliates (“Company”), and SolarWinds Worldwide, LLC (“SolarWinds Worldwide”) as of the date of the last signature date below (“Effective Date”). All capitalized terms shall have the meaning given to such terms in the Agreement unless provided a different meaning in this Addendum. In addition to the terms set forth in the Agreement, the following terms shall apply:

- 1. Company Request for Additional Polling Engines.** As long as Company is under active maintenance and support for the applicable Software subject to this Addendum, Company may submit a written request for additional polling engines to SolarWinds Worldwide along with the Required Records (as defined in Section 4 below). Company will send the written request for additional polling engines along with the Required Records to SolarWinds Customer Service.
- 2. Additional Polling Engine Delivery Procedure.** If additional polling engines are requested by Company in accordance with section 1 (Company Request for Additional Polling Engines), SolarWinds Worldwide will review the request and Required Records to determine whether the requested additional polling engines are required under the circumstances. If SolarWinds reasonably determines that additional polling engines are required under the circumstances, SolarWinds will deliver the number of additional polling engines required to Company’s customer portal.
- 3. License Limitation.** Company may not utilize the applicable Software subject to this Addendum in conflict with the terms and restrictions of the Agreement, the Documentation, the SolarWinds licensing model, or other limitations or requirements set forth in the SolarWinds quote.
- 4. Information; Certification Rights.** Company will keep and maintain commercially reasonable written records and accounts regarding Company’s license(s), specifically use and installation of the licensed Software and compliance with the Agreement and this Addendum (and the corresponding quotes relating to the Software). Company will deliver a written certification verifying Company’s compliance with the EULA and this Addendum in the form attached as Exhibit “A” as well as all usage reports identified in Exhibit “A” (collectively, the “Required Records”) (a) any time Company requests additional polling engines from SolarWinds Worldwide in accordance with section 1 (Company Request for Additional Polling Engines), and (b) upon request of SolarWinds Worldwide, which will not be made more frequently than once every six (6) months.

Exhibit "A"

**Network Operations Manager / Network Automation Manager / Application Centric Monitor
Certification**

State of _____ §

§

County of _____ §

The undersigned, _____, being duly sworn, hereby deposes and says:

1. My name is _____. I am over the age of 18. I am of sound mind and capable of making this sworn certification. I have personal knowledge of the facts herein statement, and all of the following facts are true and correct.

2. I am employee and authorized representative of _____ (the "Company"). I hold the current title of _____. I am authorized by the Company to provide this certification on behalf of the Company.

3. I have reviewed the Company's records and accounts (the "Records") as required to be kept in compliance with Section 4 (Information; Certification Rights) of the Network Operations Manager / Network Automation Manager End User License Agreement Addendum, dated _____ (the "Addendum"), negotiated and executed by and between SolarWinds Worldwide, LLC and Company for the licensing of SolarWinds Network Operations Manager, SolarWinds Network Automation Manager or both. Based on my review of the Company's Records, I affirm, represent and warrant that as of the date of the Addendum and continuing through the date of execution of this Certification the Company is in full compliance with Section 3 (License Limitations) of the Addendum. I further affirm, represent and warrant that (i) the Company's usage reports in the form and manner provided in Exhibit "A-1," and Exhibit "A-2" related to SolarWinds Network Operations Manager and SolarWinds Network Automation Manager or (ii) the Company's usage reports in the form and manner provided in Exhibit "A-3" related to SolarWinds Application Centric Monitor that attached to this Certification are a full representation of Company's usage of the applicable Software and are an accurate representation of Company's usage of the applicable Software as of the date Company submitted its request for additional polling engines under section 1 (Company Request for Additional Polling Engines) of the Addendum.

Signature

Printed Name

SUBSCRIBED AND SWORN TO before me this _____ day of _____, 20____, by

NOTARY PUBLIC FOR _____

My Commission Expires: _____

Exhibit "A-1"

LICENSE DETAIL PAGE(S)



License Details

MAIN ORION SERVER DETAILS

Orion

Module Name Orion Platform
Version 2017.1
Service Pack None
Nodes currently monitored 93
Total nodes in license unlimited
Volumes currently monitored 287
Total volumes in license unlimited
Total HA Pools in use 0
Total HA Pools in License 0

NPM

License Production
Product Name Network Performance Monitor
Version 12.1
Service Pack None
Current number of interfaces 994
Allowed number of interfaces unlimited

VIM

License
Product Name Virtual Infrastructure Monitor
Version 7.0.0
Service Pack None
Allowed number of sockets 0
License Type Unknown

VNQM

Product Name VoIP and Network Quality Manager
Version 4.4.0
Service Pack None
License Production
Total IP SLA sites in license Unlimited
IP SLA sites currently monitored 0
Total IP phones in license Unlimited
IP phones currently monitored 0
IP phones currently not monitored 0

UDT

Module Name User Device Tracker
Version 3.2.4
Service Pack None
License Production
Allowed number of monitored ports unlimited
Current number of monitored ports 878

NetPath

Module Name NetPath
Version 1.1.0
Service Pack None

Exhibit "A-2"

POLLING ENGINE PAGE(S)

Admin ▸ Details ▸ Polling Engines

Help

Polling Engines

DOWNLOAD INSTALLER NOW

LAST DATABASE UPDATE **Now**

Polling Engine on PRODMGMT-08


ENGINE STATUS	 Polling Engine Active
TYPE OF POLLING ENGINE	Primary
POLLING ENGINE VERSION	SolarWinds Orion Core Services 2017.1
INSTALLER LANGUAGE SELECTION	English
OPERATING SYSTEM REGIONAL SETTING	English
IP ADDRESS	10.199.24.7
LAST DATABASE SYNC	8 seconds ago
POLLING COMPLETION	99.99
ELEMENTS	1374
NETWORK NODE ELEMENTS	93
VOLUME ELEMENTS	287
INTERFACE ELEMENTS	994
FIBRE CHANNEL POLLING RATE	0% of its maximum rate.» Learn more
ROUTING POLLING RATE	0% of its maximum rate.» Learn more
POLLING RATE	11% of its maximum rate.» Learn more
HARDWARE HEALTH POLLING RATE	0% of its maximum rate.» Learn more
TOTAL JOB WEIGHT	322
NUMBER OF HW HEALTH MONITORS	6
NUMBER OF HW HEALTH SENSORS	47

Exhibit "A-3"

Node Licensing Report

Node Licensing Report



Summary of Orion Objects: **Nodes with Applications; Summary; Nodes without Applications**

Node Count for Summary

DESCRIPTION	QUANTITY
All Nodes	4
Nodes with Applications	3

Node Count for Nodes without Applications

Ordered by: Node - Ascending

NODE
 lab-dell-rhel

Node Count for Nodes with Applications

Ordered by: Node - Ascending then by Application - Ascending

APPLICATION
 10.199.3.110
HTTP
 lab-aus-sam-02
Microsoft Exchange
Windows Scheduled Tasks
Windows Server 2003-2012 Services and Counters
 lab-aus-sam-04
Microsoft IIS
MSSQLSERVER
Windows Server 2003-2012 Services and Counters