

**NETWORK OPERATIONS MANAGER / NETWORK AUTOMATION MANAGER  
END USER LICENSE AGREEMENT ADDENDUM**

This End User License Agreement Addendum (“Addendum”) complements the SolarWinds End User License Agreement (“Agreement”) associated with the applicable SolarWinds quote for SolarWinds Network Operations Manager, SolarWinds Network Automation Manager or both and is hereby entered into and agreed upon by you, either an individual or an entity, and your Affiliates (“Company”), and SolarWinds Worldwide, LLC (“SolarWinds Worldwide”) as of the date of the last signature date below (“Effective Date”). All capitalized terms shall have the meaning given to such terms in the Agreement unless provided a different meaning in this Addendum. In addition to the terms set forth in the Agreement, the following terms shall apply:

- 1. Company Request for Additional Polling Engines.** As long as Company is under active maintenance and support for the applicable Software subject to this Addendum, Company may submit a written request for additional polling engines to SolarWinds Worldwide along with the Required Records (as defined in Section 4 below). Company will send the written request for additional polling engines along with the Required Records to SolarWinds Customer Service.
  
- 2. Additional Polling Engine Delivery Procedure.** If additional polling engines are requested by Company in accordance with section 1 (Company Request for Additional Polling Engines), SolarWinds Worldwide will review the request and Required Records to determine whether the requested additional polling engines are required under the circumstances. If SolarWinds reasonably determines that additional polling engines are required under the circumstances, SolarWinds will deliver the number of additional polling engines required to Company’s customer portal.
  
- 3. License Limitation.** Company may not utilize the applicable Software subject to this Addendum in conflict with the terms and restrictions of the Agreement, the Documentation, the SolarWinds licensing model, or other limitations or requirements set forth in the SolarWinds quote.
  
- 4. Information; Certification Rights.** Company will keep and maintain commercially reasonable written records and accounts regarding Company’s license(s), specifically use and installation of the licensed Software and compliance with the Agreement and this Addendum (and the corresponding quotes relating to the Software). Company will deliver a written certification verifying Company’s compliance with the EULA and this Addendum in the form attached as Exhibit “A” as well as all usage reports identified in Exhibit “A” (collectively, the “Required Records”) (a) any time Company requests additional polling engines from SolarWinds Worldwide in accordance with section 1 (Company Request for Additional Polling Engines), and (b) upon request of SolarWinds Worldwide, which will not be made more frequently than once every six (6) months.

The parties have executed this Addendum by the duly authorized representatives on the respective dates set forth below

**ACCEPTED AND AGREED TO:**

**SOLARWINDS WORLDWIDE, LLC**

**COMPANY:** \_\_\_\_\_

By: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

**Exhibit "A"**

**Network Operations Manager / Network Automation Manager Certification**

State of \_\_\_\_\_ §

§

County of \_\_\_\_\_ §

The undersigned, \_\_\_\_\_, being duly sworn, hereby deposes and says:

1. My name is \_\_\_\_\_. I am over the age of 18. I am of sound mind and capable of making this sworn certification. I have personal knowledge of the facts herein statement, and all of the following facts are true and correct.

2. I am employee and authorized representative of \_\_\_\_\_ (the "Company"). I hold the current title of \_\_\_\_\_. I am authorized by the Company to provide this certification on behalf of the Company.

3. I have reviewed the Company's records and accounts (the "Records") as required to be kept in compliance with Section 4 (Information; Certification Rights) of the Network Operations Manager / Network Automation Manager End User License Agreement Addendum, dated \_\_\_\_\_ (the "Addendum"), negotiated and executed by and between SolarWinds Worldwide, LLC and Company for the licensing of SolarWinds Network Operations Manager, SolarWinds Network Automation Manager or both. Based on my review of the Company's Records, I affirm, represent and warrant that as of the date of the Addendum and continuing through the date of execution of this Certification the Company is in full compliance with Section 3 (License Limitations) of the Addendum. I further affirm, represent and warrant that the Company's usage reports in the form and manner provided in Exhibit "A-1," and Exhibit "A-2" attached to this Certification are a full representation of Company's usage of the applicable Software and are an accurate representation of Company's usage of the applicable Software as of the date Company submitted its request for additional polling engines under section 1 (Company Request for Additional Polling Engines) of the Addendum.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

SUBSCRIBED AND SWORN TO before me this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, by

\_\_\_\_\_

\_\_\_\_\_  
NOTARY PUBLIC FOR \_\_\_\_\_

My Commission Expires: \_\_\_\_\_

**Exhibit "A-1"**

**LICENSE DETAIL PAGE(S)**

## License Details

### MAIN ORION SERVER DETAILS

#### Orion

<b>Module Name</b>	Orion Platform
<b>Version</b>	2017.1
<b>Service Pack</b>	None
<b>Nodes currently monitored</b>	93
<b>Total nodes in license</b>	unlimited
<b>Volumes currently monitored</b>	287
<b>Total volumes in license</b>	unlimited
<b>Total HA Pools in use</b>	0
<b>Total HA Pools in License</b>	0

#### NPM

<b>License</b>	Production
<b>Product Name</b>	Network Performance Monitor
<b>Version</b>	12.1
<b>Service Pack</b>	None
<b>Current number of interfaces</b>	994
<b>Allowed number of interfaces</b>	unlimited

#### VIM

<b>License</b>	
<b>Product Name</b>	Virtual Infrastructure Monitor
<b>Version</b>	7.0.0
<b>Service Pack</b>	None
<b>Allowed number of sockets</b>	0
<b>License Type</b>	Unknown

#### VNQM

<b>Product Name</b>	VoIP and Network Quality Manager
<b>Version</b>	4.4.0
<b>Service Pack</b>	None
<b>License</b>	Production
<b>Total IP SLA sites in license</b>	Unlimited
<b>IP SLA sites currently monitored</b>	0
<b>Total IP phones in license</b>	Unlimited
<b>IP phones currently monitored</b>	0
<b>IP phones currently not monitored</b>	0

#### UDT

<b>Module Name</b>	User Device Tracker
<b>Version</b>	3.2.4
<b>Service Pack</b>	None
<b>License</b>	Production
<b>Allowed number of monitored ports</b>	unlimited
<b>Current number of monitored ports</b>	878

#### NetPath

<b>Module Name</b>	NetPath
<b>Version</b>	1.1.0
<b>Service Pack</b>	None

**Exhibit "A-2"**

**POLLING ENGINE PAGE(S)**



## Polling Engines

[DOWNLOAD INSTALLER NOW](#)

LAST DATABASE UPDATE	Now
<b>Polling Engine on PRODMGMT-08</b>	
ENGINE STATUS	<span style="color: green;">●</span> Polling Engine Active
TYPE OF POLLING ENGINE	Primary
POLLING ENGINE VERSION	SolarWinds Orion Core Services 2017.1
INSTALLER LANGUAGE SELECTION	English
OPERATING SYSTEM REGIONAL SETTING	English
IP ADDRESS	10.199.24.7
LAST DATABASE SYNC	8 seconds ago
POLLING COMPLETION	99.99
ELEMENTS	1374
NETWORK NODE ELEMENTS	93
VOLUME ELEMENTS	287
INTERFACE ELEMENTS	994
FIBRE CHANNEL POLLING RATE	0% of its maximum rate. <a href="#">» Learn more</a>
ROUTING POLLING RATE	0% of its maximum rate. <a href="#">» Learn more</a>
POLLING RATE	11% of its maximum rate. <a href="#">» Learn more</a>
HARDWARE HEALTH POLLING RATE	0% of its maximum rate. <a href="#">» Learn more</a>
TOTAL JOB WEIGHT	322
NUMBER OF HW HEALTH MONITORS	6
NUMBER OF HW HEALTH SENSORS	47